



KATRINA ROBINSON MBE

Katrina has almost 30 years' experience as a solicitor, many of which were in-house with housing associations. Katrina was awarded a MBE for services to social housing in the New Year's Honours List in 2016. She specialises in tenancy fraud and anti-social behaviour cases. She is the Chair and one of the founding members of TFF. She likes cats and isn't sure if she's ever mentioned that and is fully aware that she probably swears a bit too much.



Jonathan Walters, Deputy Chief Executive

Having previously been at Ernst and Young and in working in social housing consultancy, Jonathan has been at the Regulator since 2004. He has worked across the organisation and has extensive experience in dealing with funders, government and Registered Providers.



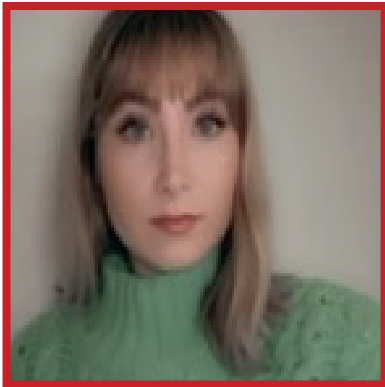
Alan Bryce

Alan has over 30 years' experience tackling public sector and charity fraud. A non-Executive of the Tenancy Fraud Forum, Alan was previously Head of Counter Fraud at the Audit Commission and later the Charity Commission. Alan was recently Business Fraud Campaign Manager for the Love Business Hate Fraud campaign run by Fraud Advisory Panel and interim Head of the Panel for part of 2023. Alan has a Master in Counter Fraud & Counter Corruption. His thesis on Nature and Extent of Tenancy Fraud was the first academic study undertaken on the issue in the UK, and was subsequently utilised by government as the main evidence base for the Prevention of Social Housing Fraud Act. Alan also authored the Tenancy Fraud London 2025 report and the 2023 Lost Homes, Lost Hope report. Alan is also a former public sector auditor and police officer.



Nick Jennings

Nick has worked within local government for over 30 years. Currently employed as the Head of the Hertfordshire Shared Anti-Fraud Service (SAFS), Nick leads a team of 25 officers dealing with all aspects of fraud, corruption, bribery and anti-money laundering for a number of public sector bodies across Hertfordshire and Bedfordshire with combined annual budgets in excess of £4.5bn. Nick sits on the NAFN Executive Board and is regional rep for the Fighting Fraud and Corruption Locally Board. He acted as a Local Government Association representative to the DWP Security Operations Group, and the DWP Joint Working Group and was part of the Cabinet Office Counter Fraud Profession Taskforce (Local Government).



Jasmine Bell

Jasmine has been working within Counter-Fraud for the past two years. She is currently, is a Counter Fraud Intelligence Officer, diligently working towards completing the Level 4 Counter Fraud Investigator Apprenticeship and obtaining the Accredited Counter Fraud Specialist (ACFS) qualification. Jasmine has gained valuable experience in fraud prevention and investigation, contributing to the protection of public funds. She is passionate about leveraging innovative technology-led solutions to combat fraud and enhance the efficiency of fraud detection and prevention processes.



Laura Knott

Laura has been a Counter Fraud Investigator at the Hertfordshire Shared Anti-Fraud Service (SAFS) for the past 19 months. In this role, she has played a key part in conducting thorough investigations to detect and prevent fraud for both Local Authorities and Housing Associations and thus ensuring the protection of public funds. With a keen interest in continuous professional development, Laura is set to become a member of the Government Counter Fraud Profession this year by competing the Accredited Counter Fraud Specialist (ACFS) program. This will further enhance her expertise and commitment to the field of counter-fraud.



STEPHANIE TOGHILL

Stephanie is a founding member and Vice Chair of the Tenancy Fraud Forum. She also sits on the Executive Board for the London Boroughs' Fraud Investigators' Group and heads up the Housing Investigations Team for Islington Council. With over 15 years' experience in addressing tenancy fraud, Steph is a known specialist in her field. She has provided assistance to over 150 social housing providers on tenancy fraud, provided training, wrote guidance documents and advised on the creation of PoSHFA. Steph was also instrumental in pursuing and obtaining a landmark Norwich Pharmacal Order against Airbnb to obtain data from them regarding tenancy fraud.



LAURA PIGGOTT

With 20 years' experience of working within social housing and the fraud industry Laura leads the Housing Investigation Unit at the London Borough of Hillingdon, overseeing the council's response to housing fraud. She has initiated proactive fraud prevention measures, including creating bespoke data-matching reports and participating in national initiatives. Laura is also a member of the LBFIG Exec committee.



Debbie Dansey

Debbie has been a key player in Local Government investigation and enforcement, at a national level. Currently working for Ashford Borough Council in Kent, Debbie is responsible for providing a professional, proactive investigation service, preventing and detecting financial irregularity avoidance, evasion and fraud across the authority. Debbie's primary role is to safeguard the authority's finances and services, to ensure that only those with genuine entitlement have access. Debbie's career includes 30 years spent as an investigator and investigations manager, during which time she worked closely with LA colleagues setting up policies and procedures. Debbie is a national committee member of the Tenancy Fraud Forum and founder member of the regional Kent Tenancy Fraud Forum.



Mick Hopkins

Mick has worked in the Counter-Fraud arena for over 30 years. Mainly with Local Authorities, having started his career in Central Government. Mick is Counter Fraud Manager (Commissioned Services) at Hertfordshire Shared Anti-Fraud Service (SAFS) where he leads on establishing partnerships in the public and private sector, fraud prevention, innovation, and SAFS commissioned services. Mick has represented Local Authorities at the LGA and on the Counter Fraud Professional Accreditation Board and he helped establish a national CPD scheme and a set of Professional Standards for Investigators. Mick is passionate about finding innovative technology-led solutions to prevent fraud and protect public funds.



Jessie Napier

Jessie has worked in housing for twenty years plus and was a housing officer before she became a fraud investigator and manager. She knows everything about tenancy fraud and works very closely with housing departments and specifically around tenancy fraud such as sub-letting and not using properties as main or principal homes. Jessie currently manages the housing investigation team at Southern Housing and is forever passionate about promoting tenancy fraud awareness. Housing is such a valuable resource and is in short supply that Jessie wants to make tackling it a priority for all.



David Smith

David is a partner in a London law firm. He specialises in property and housing law and law connected with the management and supply of residential property. He has experience in courts and tribunals at all levels from the county and magistrates courts up to the UK Supreme Court.



Helen Gascoigne Partner, Knights Solicitors

Helen has extensive experience of the challenges social housing providers face having worked both in private practice and in-house at a local authority. Her areas of expertise include complex possession and injunction cases involving ASB, capacity, mental health, and Equality Act issues but Helen has a particular focus on – and is most passionate about - tenancy fraud. Helen has successfully regained possession of property in numerous cases involving all aspects of tenancy fraud including subletting, Airbnb, intention to return cases, and obtaining a tenancy fraudulently. Helen has successfully obtained a number of Unlawful Profit Orders – many of high value - and was the solicitor in *Poplar HARCA v (1) Begum (2) Rohim* [2017] UKHC 2040 (QB), the first case to consider the interpretation of s5 of the PoSHFA 2013 and Housing Benefit in relation to Unlawful Profit Orders.



Deputy District Judge Nicola Carr

Nikki was appointed as a Deputy Regional Judge of the First Tier Tribunal (Property Chamber) (Residential Property) in London in 2020, and a Deputy District Judge in the County Court in 2019. Prior to that, she was an appointed Chair of the Valuation Tribunal for England in 2016, and practised as a barrister in Housing law for nearly 20 years, latterly at 4-5 Gray's Inn Square. She spent an informative 5 months as the only lawyer in a housing association with a stock of over 5000 units. She has written for cILEX level 4, and delivered ongoing professional training through organisations such as MBL. She is at the beck-and-call of two furry over-beings.



Avril Drummond ACFS

I have worked predominantly in housing for both local government, and housing associations since 1998, I specialised in fraud prevention in 2013 and have been an Executive Committee Member of the Tenancy Fraud Forum since 2017. I am passionate about stopping people exploiting the system and committing fraud. I have pursued both civil and criminal cases and recovered hundreds of social housing properties, which can then be reallocated to those in genuine need, including subletting, abandonment cases and fraudulent succession, Right to Buy and housing applications. I am currently a Counter Fraud and Investigations Lead for Buckinghamshire Council. I have conducted investigations across the Councils services, and I have also provided guidance, established procedure and practice, and conducted fraud awareness training. I chair the Home Counties TFF a sub group of the Tenancy Fraud Forum with local authority and registered housing members from across Buckinghamshire, Hertfordshire and Oxfordshire.



Elizabeth England

Elizabeth is a member of the Property Team at Five Paper and a specialist in social housing and landlord & tenant law, recognised in the most recent edition of Chambers UK as a rising star in social housing. In 2018 Elizabeth was listed in the 'Hot 100' feature by News on the Block as an influential landlord & tenant professional and has retained that position since. Elizabeth is on the Consulting Editorial Board and a Contributing Author for Lexis Nexis in the area of social housing and residential landlord and tenant law. Elizabeth provides maintained educational resources on homelessness, possession and residential landlord and tenant matters. She is also a regular contributor to the Lexis Q&A facility and committee member for the Social Housing Law Association. Elizabeth is able to accept instructions directly from members of the public through the Direct Public Access scheme.



Kelly Lloyd

Kelly is a Senior Associate at Devonshires Solicitors LLP and has specialised in landlord and tenant litigation for 8 years with a particular emphasis on tenancy fraud. Kelly is almost a part-time investigator and is able to guide clients through their investigations. Prior to representing housing associations and Local Authorities, Kelly represented tenants and therefore has a background in working with both sides, and how potential cases may be defended.



Tade Olalekan

With over 20 years of experience in the social housing sector, Tade has developed a strong passion and expertise in combating tenancy fraud. She is the Regional Home Services Manager at Magna Housing Association and prior to this was at Abri for 20 years. She is an active committee member of the Tenancy Fraud Forum, and contributes to raising awareness of tenancy fraud. She also sits on the CIH Professional Standards Committee.



Raj Vine

Raj Vine joined the Tenancy Fraud Forum as an Executive Committee Member in 2023. Raj is an experienced housing professional with over 17 years in the social housing sector. As Safer Neighbourhood Team Leader at Golding Homes, she leads on tenancy fraud prevention, with a strong focus on tackling unlawful subletting. Raj has been instrumental in high-impact investigations, including a landmark case resulting in an Unlawful Profit Order of £145,000. She is committed to protecting housing assets and ensuring that homes are allocated to those in genuine need.



Danny Dedman

Danny specialises in housing management including disrepair, injunctions, and possession claims on all grounds. Having worked on both sides of the fence, serving tenants earlier in his career before defending landlords, Danny has a unique insight into the sector and a greater understanding of the full scope of housing disputes. Having worked on a wide variety of cases, Danny's work often yields success in court resulting in landlords saving money and achieving a desirable outcome. Danny recognises the raft of legal challenges and constraints that social landlords navigate on a day-to-day basis and adopts a robust approach in response to those challenges, whilst retaining a level of tact in appropriate cases recognising that each tenant's situation is unique.



Ben Reeve-Lewis

"Ben has been involved in rogue landlord work and criminality in the private rented sector for 35 years. He is co-author of several reports including "Journeys in the shadow Private rented sector" contributing author to "Regulating the private rented sector" (Routledge Books) and is visiting lecturer in Landlord and Tenant law for University of Greenwich. He co-founded Safer Renting in 2015, a contractor tenancy relations service working in partnership with 11 London boroughs and 5 in Suffolk"