



TENANCY FRAUD FORUM
CONFERENCE
2025

BY PRACTITIONERS FOR PRACTITIONERS



Tenancy Fraud Forum



SAFS

Shared Anti-Fraud Service
Fighting Fraud Together



The Tenancy Fraud Forum Conference

13th May 2025

BY PRACTITIONERS FOR PRACTITIONERS

This is the conference for anyone who works in tenancy fraud including investigators, housing officers, housing managers, lawyers, lettings officers and auditors. If you're experienced in the field or want to get started, then this conference will give you new skills to detect and stop housing fraud

Only £149

including lunch!

Thank you to our sponsors at



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- 08.30 – 09.30** **Registration, morning coffee and pastries**
- 09.30 – 09.40** **Chair's welcome**
Katrina Robinson MBE – TFF Chair
- 09:40 – 10:00** **Keynote Speaker**
Jonathan Walters – Deputy Chief Executive
Regulator of Social Housing
- 10.00 – 10.25** **TFF in 2025/2026 – our plans and research**
Alan Bryce – Committee Member and Co-Founder
- 10.25 – 10.45** **Presentation from our Sponsors**
Nick Jennings – Head of the Shared Anti-Fraud Service
Hertfordshire Shared Anti-Fraud Service
- 10.45 – 11.15** **Networking Opportunity and Coffee Break**
- 11.15 – 12.00** **Tackling Temporary Accommodation Fraud**
Stephanie Toghil – Vice Chair of TFF and
Head of Housing Investigations at LB Islington
Laura Piggott – Counter Fraud Manager – LB Hillingdon
- 12.00 – 13.00** **LUNCH**
- 13.00 – 14.00** **Workshop One – Small Hall**
**Everything you wanted to know about Data Matching but
were too afraid to ask**
Debbie Dansey – TFF Committee Member and Investigations
Manager at Ashford Borough Council
Michael Hopkins – Counter Fraud Manager
Hertfordshire County Council



- 13.00 – 14.00** **Workshop Two – Main Hall**
Online Accommodation Agencies – The Good, the Bad and The Ugly
How to deal with them in your investigations
Stephanie Toghil – Vice-Chair of TFF and Head of Housing Investigations at LB Islington
Jessie Napier – TFF Committee Member and Investigation Manager at Southern Housing
David Smith – Solicitor
- 14.00 – 14.30** **Case law update**
Recent Court cases and Renters’ Rights Bill
Helen Gascoigne – Partner at Knights Solicitors
- 14.30 – 15.00** **Networking Opportunity and Coffee Break**
- 15.00 – 16.00** **Workshop Three – Main Hall**
Back by Popular Demand – The Mock Trial!
Watch a Tenancy Fraud Trial in Action
Deputy District Judge Nicola Carr
Avril Drummond – Counter Fraud Lead at Buckinghamshire Council
Elizabeth England – Barrister at Five Paper Chambers
Kelly Lloyd – Senior Associate at Devonshires Solicitors
- Workshop Four – Small Hall**
Back to Basics – A Refresher Workshop on Investigations and Tenancy Fraud Law
Tade Olalekan – TFF Committee Member and Regional Home Services Manager at Magna Housing Association
Raj Vine – TFF Committee Member and Safer Neighbourhood Team Leader – Golding Homes
Danny Dedman Senior Associate at Sharpe Pritchard solicitors
- 16.00 – 16.30** **Protecting Victims of Tenancy Fraud**
Ben Reeve-Lewis – Co-Founder of Safer Renting
- 16.30 – 16.40** **Chair’s Close and Raffle Results**



RESERVE YOUR PLACE

Please reserve all tickets online at:

www.tenancyfraudforum.org.uk/conference-2025

Purchase Order Numbers

If you need to send us a PO number, then reserve your ticket on-line and we'll be in touch about that.

Payment

Online – with a debit or credit card at the time of booking.

BACS – Bank: HSBC

Name: Tenancy Fraud Forum

S/C: 40-02-17

Account: 31623540

Cheque – please make cheques payable to 'Tenancy Fraud Forum' and send to:
Tenancy Fraud Forum, PO Box 583, Twickenham, TW1 9TQ

EVENT LOCATION

Kensington Conference and Events Centre

Kensington Town Hall, Hornton Street, London, W8 7NX

CAR PARKING

There is a public car park located immediately below the venue.

Kensington High Street Car Park | Parking in Kensington

Contact-admin@tenancyfraudforum.org.uk

TFF is not for profit and all the proceeds we receive from our conference are used to progress our objectives in helping all social landlords to work together in identifying and combatting tenancy fraud and protecting the victims of it. Our Committee are all unpaid volunteers.

Please note that when booking tickets for this event, whether for yourself or on behalf of another person(s), you are also consenting to personal contact information being shared with the organisations exhibiting at the event for promotional and marketing purposes related to this and future events. If you do not wish this information to be shared with those third parties, please email us.

admin@tenancyfraudforum.org.uk



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